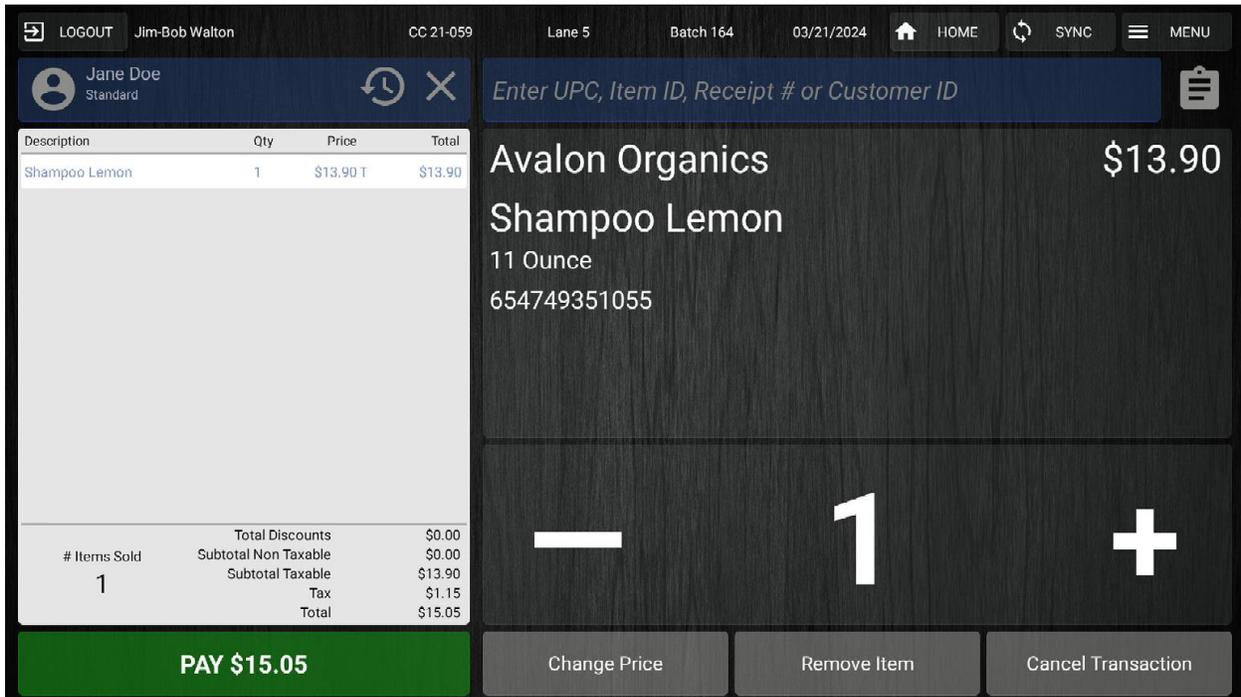




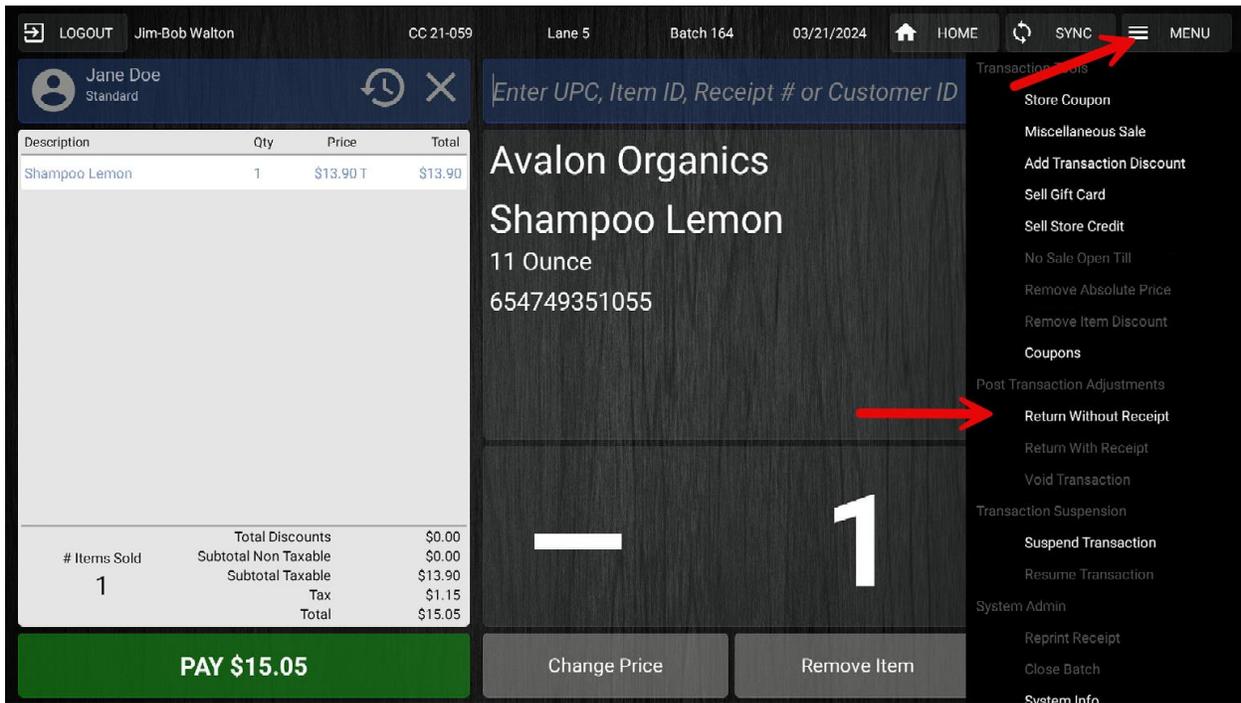
## **Completing a Return without a Receipt**

User Guide > Transactions

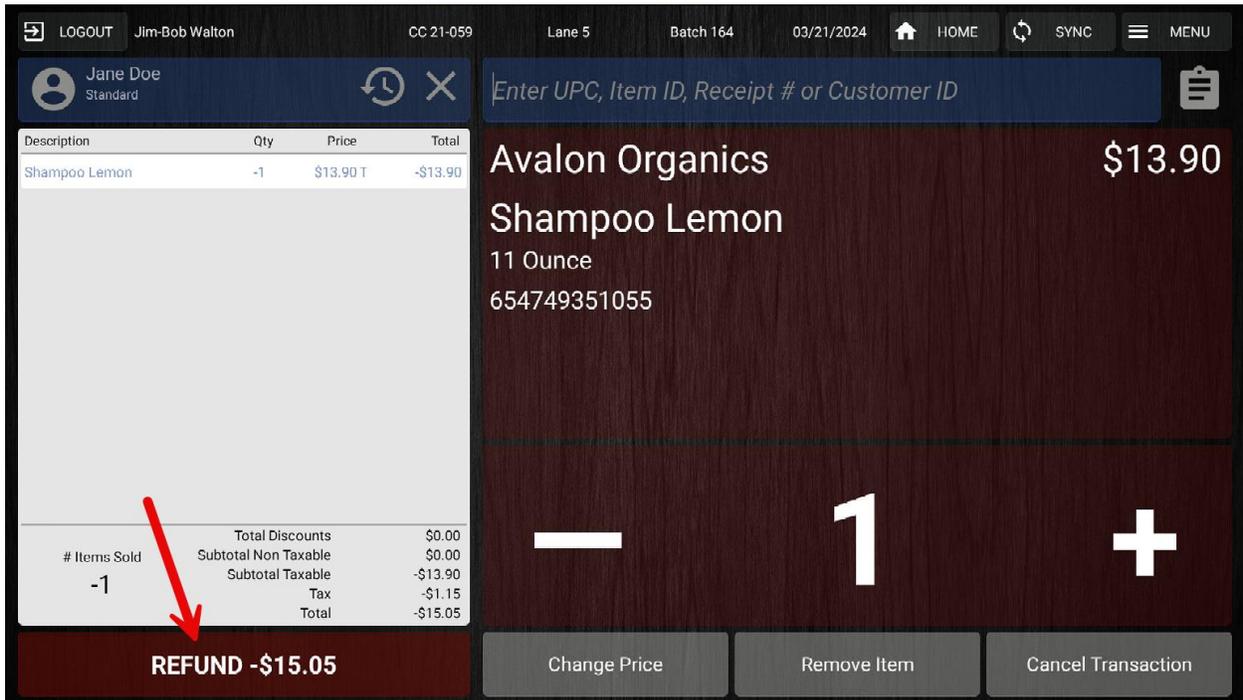
1. First, enter or scan the product(s) being returned, and add a customer if needed.



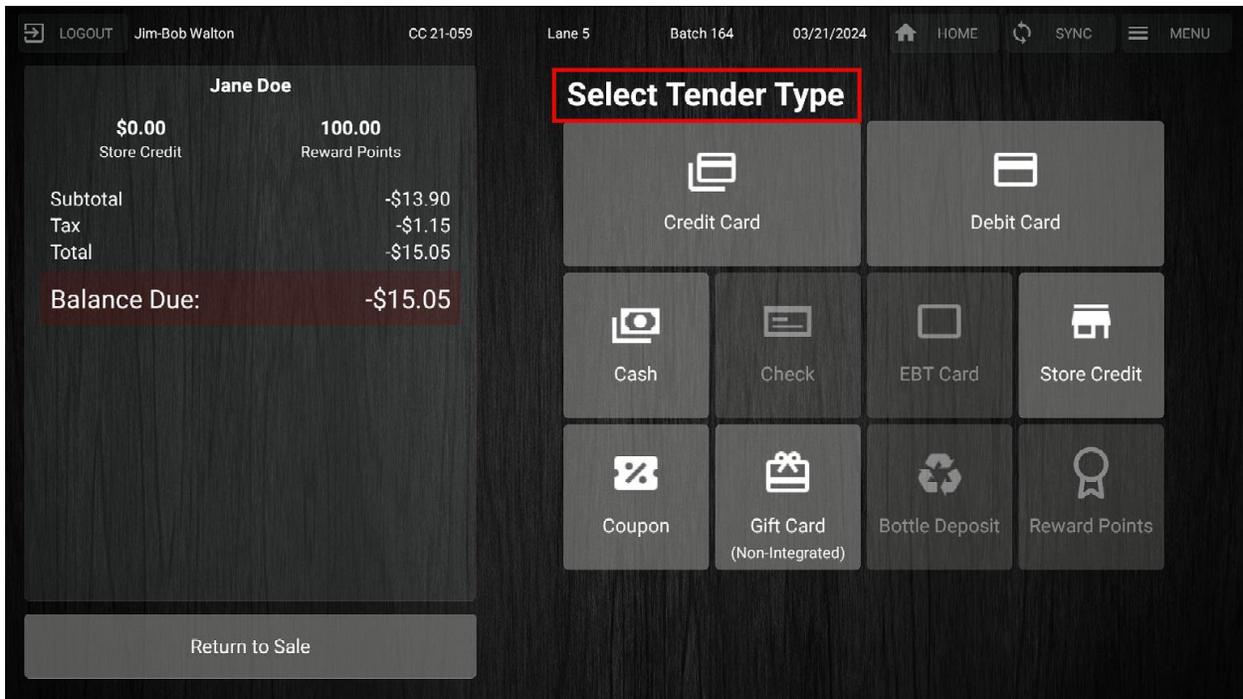
2. Next, tap the "Menu" button in the top-right corner. Tap on "Return Without Receipt" in the drop-down menu.



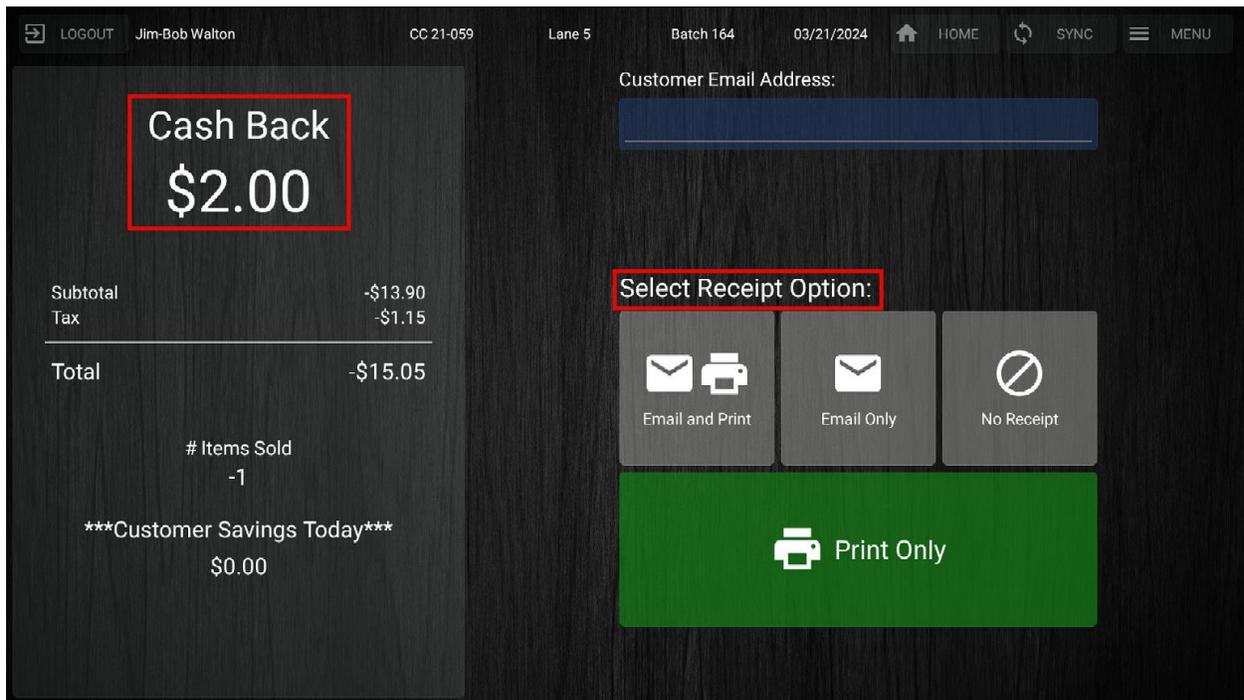
- The green "Pay" button will now have changed to a red "Refund" button. Tap the red "Refund" button to continue.



- Complete the return by selecting the desired tender type(s).



5. Give the change due if needed and select a receipt option to complete the transaction.



**YOU'RE DONE!**

If you have any questions or concerns regarding this tutorial, or any other inquiries, please feel free to contact us at:

Email: [support@orderdog.com](mailto:support@orderdog.com)

Call: 1-866-673-3736

Our hours: 8 AM – 6 PM CST

Monday – Friday

After Hours Support Available

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