

# Point of Sale

# Release Update v1.11.355 - July 29, 2025

## New + Improved

### **Accept & Track Customer Tips**

We're excited to announce that you will now be able to easily accept tips from your customers while checking them out at the point of sale. In addition to easily accepting tips, you'll also be able to track them. You'll have visibility into every tip, and which cashier was checking out the customer when the tip was made. We designed the Tip feature with simplicity and flexibility in mind for both you and your customers.



Below is an overview of the new Tips feature set:

- Can enable tips on all or just specific lanes
- Customers will be automatically prompted to give a tip on the Customer Facing Display before a payment is made
- Customers can select any one of the three predefined Tip %s (you can customize these predefined %s)
- Customers can easily enter a customer \$ or % tip
- Customers can choose not to give a tip
- Cashiers will see a popup when the customer is being prompted to add
  a tip or not, so they can either choose to wait for the customer to
  decide about the tip, or choose to cancel the tip for the customer
- After a tip has been applied, it can be removed (can only be done before payments are applied)
- Tips are calculated from the "Total" (at the time the tip is being made)
- Only one tip can be applied to a transaction
- Tips can be easily seen by both the cashiers and the customers via the POS, CFD, and on the Sales Receipts
- Tips can be returned, but only with a receipt
- The Z-report will show the total tips collected in the batch and total tips by employee







#### It's important to note:

- Only the customer can enter a tip
- Tips can only be entered via the customer facing display, so you'll need a touch screen CFD to accept tips

If you would like to learn more about tips, or would like to have it enabled, please reach out to our fantastic OrderDog Support team, so a representative can assist you.

### **Item Info Popup**

We're incredibly happy to announce that we've increased your visibility on the point of sale to easily see the following about any item:

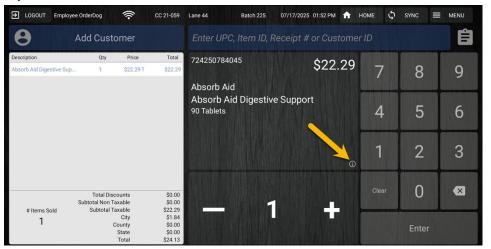
- On-Hand (current stock level)
- In-Transit (qty on orders sent to vendor)
- Open Orders (qty on orders not yet sent to vendor)



To see this for any item is incredibly simple, just:

- 1. Go to the sales screen
- 2. Add any item (scan/enter)
- 3. Select the new Info icon (where the arrow is pointing to)
- 4. Popup displays with the info

\*\*Since the information is live, you'll need to be connected to the internet at the time the info icon is selected for the latest results to display.



#### **Increased Precision for Weighing Items**

We've made it easier to accommodate a wider range of weighing items without compromising on precision, especially for light weight items. We've integrated with a couple scales that will allow you to weigh to the 3<sup>rd</sup> decimal place. Whenever one of these scales are connected, the point of sale will automatically change to accept weight to the 3<sup>rd</sup> decimal (EX: 0.005lb). Below are the ranges for the two scales:

- Star Micronics MG-T30:
  - Max weight: 30lbs
  - Min weight: 0.005lbs (equivalent to 0.08 ounces, or the weight of a dime)
  - o Increments in weight by 0.005lbs (equivalent to 0.08 ounces)
- Star Micronics MG-T12:
  - Max weight: 12lbs
  - Min weight: 0.002lbs (equivalent to 0.032 ounces, or 1 gram)
  - o Increments in weight by 0.002lbs (equivalent to 0.032 ounces or 1 gram)